



कर्मचारी बाजा बीमा निगम  
 (श्रम आबू नियांग मंत्रालय, भारत सरकार)  
 कर्मचारी राज्य बीमा निगम  
 (श्रम एवं रोजगार मंत्रालय, भारत सरकार)  
 EMPLOYEES' STATE INSURANCE CORPORATION  
 (Ministry of Labour & Employment, Govt. of India)



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CIRCULAR

**SUBJECT:** Direct issue/ adjustment of drugs and dressings – Reg.

This is to inform all concerned that, due to frequent intermittent server issues in the Dhanwantari HIS (Health Information System) module at the ESIC HQ level, which are beyond local control, there have been frequent instances where drugs and dressings are required to be dispensed offline. This situation creates a high possibility of mismatch between online and offline inventory records due to potential human error. Offline issuance is being carried out to minimize prolonged waiting time for patients at the OPD pharmacy counters.

In order to ensure proper reconciliation and maintenance of online and offline inventory records in the OPD Pharmacy, direct issuance and/or necessary adjustments of drugs and dressings may be carried out by the concerned OPD Pharmacists as and when necessary.

This arrangement shall remain in force until further notice. This has approval of Competent Authority.

**Digitally signed by  
 Pranjit Barman  
 Date: 31-12-2025  
 15:43:49**

Store I/C  
 ESIC Medical College & Hospital  
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